



AMSTERDAM
INTERNATIONAL
WATER WEEK



AIWW LEADERSHIP PROGRAMME

UTILITY LEADERS FORUM | TUESDAY, 31 OCTOBER 2017

Water management has entered a **new era** of complex and unpredictable risks, **challenges** and opportunities. With a growing world population, **climate change** and encroaching **demographic changes**, global leaders need to address multiple issues to secure a **sustainable water future**

INTRODUCTION

The AIWW Leadership Programme is about translating shared knowledge into action. Leaders from cities, industries and utilities will bring their water cases and solutions to the table. These are real water issues which will be matched with relevant stakeholders and experts. With our Mix, Meet and Match concept – defining the case, bringing together the high level community, looking for opportunities to implement, and scale up – we aim to achieve real breakthroughs. Outcomes of all discussions are action oriented and aimed at building partnerships.

And to bring it a step further, the global water leaders will not only discuss what the challenges are, but also their interlinkages with climate and thus with energy, food, urbanization and globalization.

BE PART OF THE BREAKTHROUGH

AIWW will facilitate next steps to make the Leaders Forum ideas a reality. The Leaders Forum creates an inspiring environment, inviting global water leaders to make action orientated commitments that contribute to a circular and resilient water environment in high-density living area. Creating a long-term vision and building upon the results of the AIWW 2015 Leaders Forum.

The plenary keynotes and the integrated Leaders Forum are accessible for all conference attendees. The Leaders Forum discussions are by invitation only, with limited access for a number of selected delegates who are interested in joining the forum. The breaks and the AIWW Leaders dinner allow ample time to network with leaders from different sectors and parts of the world.



PROGRAMME

UTILITY LEADERS FORUM 2017

SESSION 1: 'GLOBAL DIALOGUE'

The Utility Leaders Forum (ULF) catalyses discussion and partnership between local and international water and wastewater utility CEOs. Utility leaders from across the globe will share the challenges they are facing, with the aim of developing ideas to solve those challenges, and ultimately improve the operational efficiencies of their organisations. This first session, called the Global Dialogue, will feature a panel made up of five utility leaders representing major world cities with diverse challenges and performance approaches.

PANEL MEMBERS ARE:

- **Jose Inglese**, CEO of Aysa Buenos Aires
- **Liu Bin**, Deputy Director of Beijing Water Authority
- **Peter Joo Hee Ng**, Chief Executive of PUB Singapore
- **Charles Kiely**, Deputy General Manager of DC Water Washington
- **David Onyango**, CEO Kisumu Water and Sewerage Company Kenya

During this high-level panel discussion, the utility leaders will reflect on the most useful lessons they have learned from the other panel members to meet the challenges their water utilities face today. In return, the panel members will indicate what they would like to learn from the other utilities in order to continue this valuable conversation.

SESSION 2: 'LEADING UTILITIES OF THE WORLD' – NEW MEMBER INAUGURATIONS

In the second part of the ULF, new members of the Leading Utilities of the World network will be inaugurated. These utilities represent the 'Gold Standard' of innovation and performance in the economically developed world. The utilities will be represented by their CEOs, who will pitch their innovations. Members of the network's Advisory Board are in attendance.

THE FIVE NEW MEMBERS ARE:

- **Michael Beckereit**, CEO of Hamburg Wasser, Germany
- **Geoff Aitkenhead**, Chairman of Scottish Water International
- **Brian Hansen**, Planning Director of HOFOR, Denmark
- **Annette Ottolini**, CEO of Evides, The Netherlands
- **Vincent Sapienza**, Commissioner of Environmental Protection New York, USA

LEADERSHIP PROGRAMME

09:00 – 10:30	Keynote Conference
11:00 – 12:30	Three Plenary Sessions: City/Utility/Industry
14:00 – 15:30	Three parallel round table session: City/Utility/Industry Discussions*
16:00 – 17:30	Plenary Integrated Leaders Forum
17:30 – 18:15	Signing Amsterdam Agreements
18:00 – 20:00	Exhibitor Happy Hour
19:30 – 22:30	AIWW Leaders dinner at Amsterdam Tower**

* by invitation only with limited access for a number of selected delegates

** by invitation only

PROGRAMME

UTILITY LEADERS FORUM 2017

SESSION 3: ROUNDTABLE DISCUSSIONS

The roundtable discussions offer the opportunity to continue the discussions from the 'Global Dialogue' and 'Leading Utilities of the World' sessions. It provides a space where CEOs and directors of water utilities can continue their conversations in a formal, yet conversational, context.

The aim of the roundtable session is to discover new insights and make real breakthroughs together on shared performance and operational challenges. Ten water utility CEOs will chair the roundtable discussions, giving first-hand experience and genuine insight.

All the participants from the 'Global Dialogue' and 'Leading Utilities of the World' sessions are invited to chair a roundtable discussion. At each table, there will be 9 additional high-level participants and a young water professional, the latter will be a reporter.

The aim is to continue the conversation and expand upon the main topics brought in by the panel members and the pitches from earlier in the day. This will provide the presenters with additional feedback and input from the audience to keep the conversation going both within and beyond the AIWW Conference.

There will be three rotations of every roundtable, each lasting 30 minutes. After the roundtable discussions have completed, there will be an inter-plenary discussion with reflections and conclusions from the chairmen and experts.

With this programme of the Utility Leaders Forum, produced in cooperation with the Global Water Leaders Group, we hope to offer you the opportunity to take crucial steps forward in confronting the challenges you and your organisation are facing, creating a better tomorrow for utilities and communities.



PROGRAMME

UTILITY LEADERS FORUM 2017

11.00 – 12.30 HRS | PLENARY SESSION UTILITY

→ (OPEN TO ALL CONFERENCE DELEGATES)

→ RAI, ROOM D201/D202

11.00 – 11.45 SESSION 1: GLOBAL DIALOGUE

11:00 – 11:05 Kick off by moderator **Roelof Kruise**, Management Board AIWW and CEO of Waternet Amsterdam

INTRODUCTION OF 5 PANEL MEMBERS:

- 11.05 – 11.10 Intro 1 **Jose Inglese**, CEO of Aysa Buenos Aires
- 11.10 – 11.15 Intro 2 **Liu Bin**, Deputy Director General of Beijing Water Authority
- 11.15 – 11.20 Intro 3 **Peter Joo Hee Ng**, chief executive of PUB Singapore
- 11.20 – 11.25 Intro 4 **Charles Kiely** Deputy General Manager DC Water Washington
- 11.25 – 11.30 Intro 5 **David Onyango**, CEO Kisumu Water and Sewerage Company Kenya

11.30 – 11.45 Discussion

INTRODUCTION AND PRESENTATION BY LEADING UTILITIES (IN PECHA KUCHA STYLE):

11:45 – 12:30 SESSION 2: LEADING UTILITIES OF THE WORLD

11:45 – 11:50 Intro by moderator **Howard Neukrug**, Chairman of Leading Utilities of the World, senior Advisor to the Global Water Leaders Group

- 11:50 – 11:55 Pitch 1 **Geoff Aitkenhead**, Chairman of Scottish Water International
- 11:55 – 12:00 Pitch 2 **Brian Hansen**, Planning Director of HOFOR, Denmark
- 12:00 – 12:05 Pitch 3 **Michael Beckereit**, CEO of Hamburg Wasser, Germany
- 12:10 – 12:15 Pitch 4 **Annette Ottolini**, CEO of Evides, The Netherlands
- 12:15 – 12:20 Pitch 5 **Vincent Sapienza**, Commissioner of Environmental Protection New York, USA

12:20 – 12:30 Summary and closing by **Howard Neukrug**

12.30 – 13.45 HRS | LUNCH

→ RAI, ELICIUM BALLROOM 1

PROGRAMME

UTILITY LEADERS FORUM 2017

13.45 – 15.30 HRS | ROUND TABLE DISCUSSIONS UTILITY

→ (CLOSED SESSION, ON INVITATION ONLY)

→ RAI, ROOM D201/D202

13:45 – 15:30 SESSION 3: ROUND TABLE DISCUSSION

13:45 – 13:50 "Walk in" CEOs and invited guests

13:50 – 13:55 Introduction by **Roelof Kruize**, Member Management Board AIWW and CEO of Waternet, Amsterdam

13:55 – 15:10 High Level Round Table Discussion

Three rounds of 25 minutes

All 10 tables have: chair, case owner, solution owner and reporter (young professional)

Table 1 Chair **Annette Ottolini**; CEO Evides

Table 2 Chair **Peter Joo Hee Ng**; Director PUB Singapore

Table 3 Chair **Charles Kiely**; Deputy General Manager DC Water Washington

Table 4 Chair **Liu Bin**; Deputy Director General of Beijing Water Authority

Table 5 Chair **Geoff Aitkenhead**; Chairman of Scottish Water

Table 6 Chair **Jose Inglese**; CEO of Aysa Buenos Aires

Table 7 Chair **Vincent Sapienza**, Commissioner of Environmental Protection New York

Table 8 Chair **Michael Beckereit**, CEO of Hamburg Wasser, Germany

Table 9 Chair **Brian Hansen**, Planning Director of HOFOR, Denmark

Table 10 Chair **David Oyango**, CEO Kisumu and Sewerage Company Kenya

15:10 – 15:20 Plenary interactive discussion: reflections and conclusions from chairmen and experts

15:20 – 15:25 Summary and closing by **Roelof Kruize**

From 15.25 – 15.30 there is opportunity to take a group photo

15:30 - 16:00 HRS | COFFEE BREAK

→ RAI, ELICIUM BALLROOM 2

16:00 – 17:30 HRS | PLENARY INTEGRATED LEADERS FORUM

→ (OPEN TO ALL DELEGATES)

→ RAI, ELICIUM BALLROOM 1

17:30 - 18:15 HRS | SIGNING OF AMSTERDAM AGREEMENTS

→ (OPEN TO ALL DELEGATES)

→ RAI, HOLLAND PAVILION AQUATECH, BOOTH 07.430

18:00 - 20:00 HRS | TRADE FAIR RECEPTION (OPEN TO ALL DELEGATES)

→ (OPEN TO ALL DELEGATES)

→ RAI, EUROPA FOYER

19:30 – 22:30 HRS | AIWW LEADERS DINNER

→ (ON INVITATION ONLY)

→ AMSTERDAM TOWER

ROUNDTABLES AND THEMES

As the world's population is growing, water is becoming an increasingly scarce resource. By 2050, over 9 billion people will inhabit our planet. Even today, 2 billion people lack access to clean water, while 4 billion people are affected by severe water scarcity. This can lead to regional economic degradation and geopolitical conflicts. Future leaders must be prepared for crisis management. They face an enormous task to cooperate and develop sustainable solutions for high quality water for future generations.

The challenges in the water cycle can be transformed into drivers. Urban areas are uniquely positioned to enable integrated solutions. City administrations have a central role to play in the transition to a sustainable future as managers of interdependent services. Utilities are of importance as network distributors in the centre of water ecosystems, serving industry sectors and households. Cities, utilities and their industries must be prepared to start a new game of business and leadership in transitioning to a blue economy that leverages the water-waste-energy nexus.

These challenges form an important driver for the discussions at the roundtables. An example of a concrete topic for the roundtable discussions are new innovations and strategies to handle micropollutants. Micropollutants have an impact on the environment and water resources and require high-end techniques for the purification process. A long term financial strategy is also needed to reduce the amount of pollutants

PLENARY INTEGRATED LEADERS FORUM

The Plenary Integrated Leaders Forum will highlight the results of the three Leaders Fora on resilient cities, industry and utilities and the integrated insights on these three themes. Representatives of the three mentioned leaders fora will pitch their actions and coalitions. This will be input for a debate with water experts, leaders from the financial sector and young water professionals.

PROGRAMME

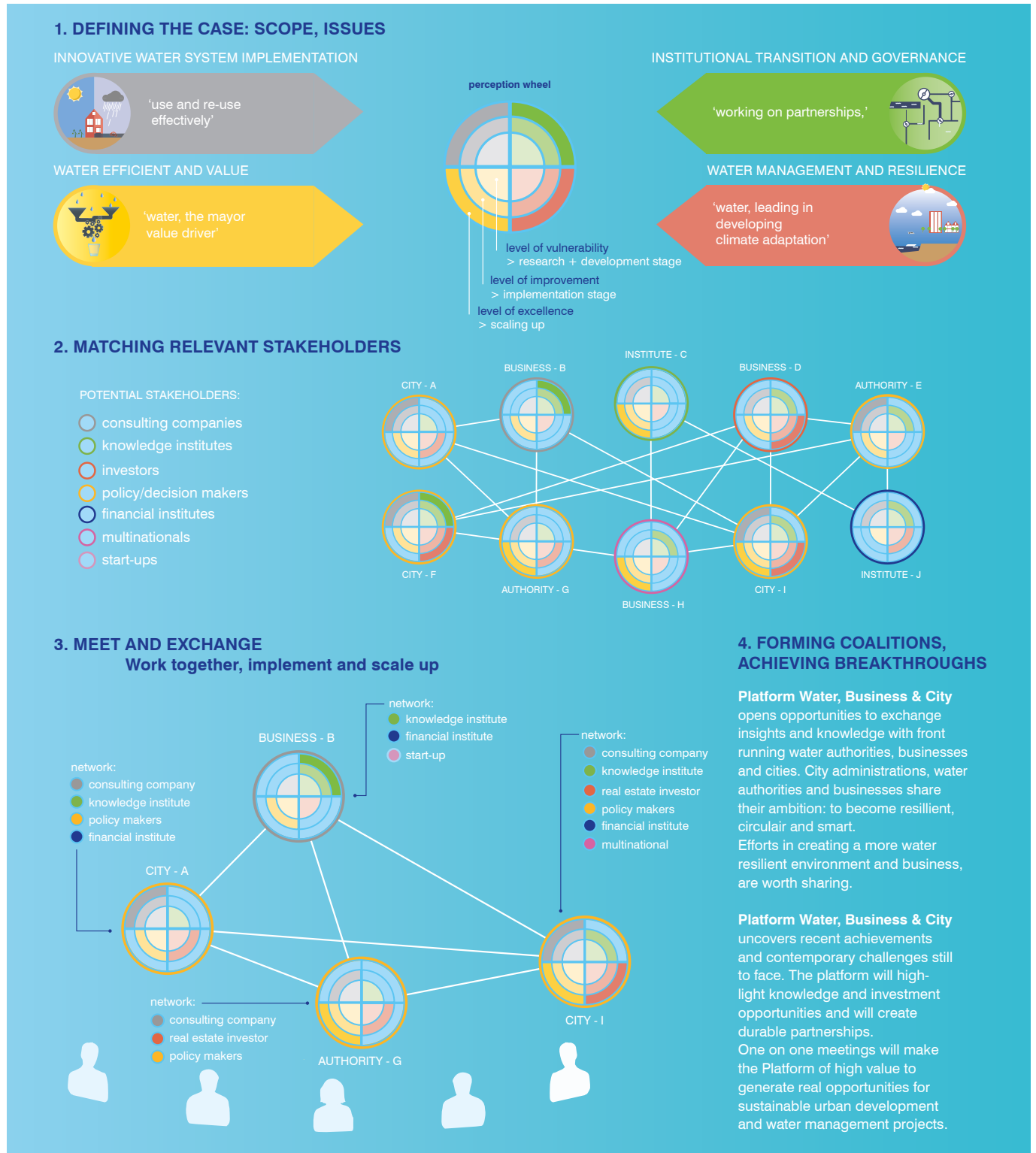
16:00 -17:30 Integrated Leaders Forum

- Welcome and introduction - Moderator **Menno Holterman**
- Introduction of the new YWP-ambassador 2019 **Henk Jan Top** Senior manager Water and Waste Utilities at Accenture
- Impression of the Cities, Industry, Utilities Leaders Forum **Laurent Babikian**, Director Investor Engagement CDP, Germany
- **Christopher Gasson**, Global Water Intelligence, United Kingdom
- Discussion with all speakers
- Closing by **Menno Holterman**



The AIWW leaders forum: MIX, MEET and MATCH

Creating a circular and resilient water environment in high density living areas.



MORE INFORMATION: www.internationalwaterweek.com

Twitter: @amsterdamiww **Contact:** conference@amsterdamiww.com